



OUR COMPREHENSIVE ASSIST SERVICE OFFERING INCLUDES:

MOBILE APP SOLUTIONS

- Native Mobile App
- Progressive Web Application (PWA)
- WhatsApp Solution

PANIC SERVICES

- Panic SOS (USSD and App based)
- Call Me Back

ROADSIDE ASSISTANCE SERVICES

- Comprehensive Roadside Assistance (All vehicles under 3,5T)
- HCV Assist (Heavy Commercial Vehicle – Over 3,5T)
- Motorcycle Assist
- Bicycle Assist
- Road Guard
- Uberised Private Armed Security and Ambulance Services
- Trip Monitor
- Private Fire Fighting and Ambulance Services

ON THE ROAD

- RAF Accident (Road Accident Fund)
- Pothole Self-Service Portal
- Discounted Fines up to 50% Self-Service Portal
- Discounted Fines up to 50% for Fleets
- Vehicle Licence Disc Renewals Self-Service Portal
- Vehicle Licence Disc Renewals for Fleets Self-Service Portal
- Motor Advisor
- Trip Monitor
- Car Hire Assist

CHAUFFEUR SERVICES

- Home Drive when intoxicated & Convenience Drive (Taxi Service)

EMERGENCY MEDICAL SERVICES & WELLNESS SOLUTIONS

- Medical Assist Access
- Emergency Medical Services (EMS)
- Accidental Medical Assistance (Available on request)
- HIV Exposure and Trauma Assistance
- Gender Based Violence (GBV)
- Trauma Counselling
- TeleDoctor
- Private Helicopter Services

HOME/OFFICE ASSISTANCE

- Emergency Home/Office Assistance
- Advanced Household Maintenance Assistance
- Private Fire Emergency Assistance

SECURITY VALUE ADDED SERVICES

- Crime & Security Assist
- Road Guard (Call Centre based)
- Security on the Go (Accessible via mobile app)
- Kidnapping Recovery Assistance

LEGAL SERVICES

- Bail Panic
- Bail Assistance
- Legal Assistance

FUNERAL SERVICES

- Discounted Funeral Arrangements
- Funeral Management Services
- WhatsApp Funeral Arrangement and Unveiling Services
- Digital Online Will
- Repatriation of Mortal Remains

ONE LOYALTY DIGITAL CYBER & IDENTITY RISK PROTECTION

- Digital Guard (Cyberspace Monitoring)
- Digital Protect (Device Protection)
- Digital Care (Restitution Services | Cyber Warranty)
- Digital Learn (Cybersecurity Training)
- Cyber Digital Guard Business Basic
- Cyber Digital Guard Business Pro
- Cyber Digital Guard Business Advanced
- Cyber Digital Guard Business Premium
- ID Secure

FINANCIAL WELLNESS SUITE

- Legal Assist
- Tax and Financial Support
- Financial Planning Advice
- Credit and Debt Assist

TUTOR

- Tutor Line (Call Centre in all 11 Languages)
- Educational Support Services (Online)