

**EXTEND YOUR KEY OFFERING BY ADDING
COMPREHENSIVE MVA (MOTOR VEHICLE ACCIDENT)
BENEFITS BEYOND FUNERAL COVER WITH**



Brought to you by

oneloyalty

Assist & Lifestyle Benefits
www.oneloyaltyrewards.co.za

ROAD ACCIDENT FUND FUNERAL BENEFIT ASSIST

You provide crucial support during times of loss. Now, empower your members/client further with **specialist supplier**. A service that extends financial relief and expert guidance through our **Death** and **Alive** benefit.



100% OF PAYOUT

Client receives the full pay-out from the RAF at the end of the claim period



FULL CLAIMS MANAGEMENT

Free legal representation, administration and claims management



FREE REPORTS AND ASSESSMENTS

Free required medical and legal reports as well as required loss of support reports

Modern Claims Management

HASSLE FREE RAF CLAIMS

ROAD ACCIDENT FUND
FUNERAL BENEFIT ASSIST



SUPPORTING LOVED ONES: CARE BEYOND LOSS

The tragedy of losing someone in a road accident extends to the financial hardship faced by their dependants. The RAF provides compensation for this loss, but accessing it can add stress during a devastating time.

How Our Supplier Helps Dependants:

If a member (or a covered family member) sadly passes away in an MVA due to third-party negligence, Our supplier provides the same dedicated, no-fee claims management service to their surviving dependants.

Death benefit

Benefits for Dependants (The "Death" Benefit):

Claiming for Loss: They assist eligible dependants in claiming for:

- Loss of Financial Support (covering the income the deceased would have provided)
- Funeral Expenses (assisting with costs beyond typical funeral cover)
- Full Financial Relief: Dependants receive 100% of the RAF settlement awarded for their loss.
- Damages for loss of support are calculated to an amount not exceeding **R368,035.00** per annum, per family in respect of each deceased breadwinner.
- Compassionate Support: They handle the claim complexities with sensitivity during a difficult grieving period.
- No Financial Burden: No upfront costs or contingency fees for the grieving family.
- Expert Guidance: Ensuring the claim is managed correctly and efficiently.



ROAD ACCIDENT FUND FUNERAL BENEFIT ASSIST



SURVIVING THE IMPACT: SUPPORT WHILE YOU RECOVER

If you or a loved one are injured in a road accident caused by someone else's negligence, the financial burden can be overwhelming. Claiming from the RAF alone is often:

- Costly: Legal fees can take a large portion of your settlement.
- Slow: Claims can take years, delaying vital financial relief.
- Complex: Proving negligence and injury severity is difficult.

How Our Specialist Supplier Helps Injured Members:

They manage your entire RAF claim process efficiently, ensuring you receive 100% of the RAF settlement you are entitled to, without the stress and expense.

Living benefit

Benefits for Injured Survivors (The "Alive" Benefit):

Full Compensation: Claim for:

- Past & Future Medical Expenses (hospital, doctors, rehab, medication)
- Past & Future Loss of Earnings (due to injury/disability)
- General Damages (for pain, suffering, loss of life quality)

No Upfront Costs: They cover the costs of necessary legal representation, medical reports, and expert consultations.

- 100% Payout: You keep the entire settlement awarded by the RAF – no hefty contingency fees deducted.
- Expert Management: Dedicated specialists handle your claim from start to finish.
- Reduced Stress: Focus on your recovery while they handle the complex process.
- Faster Turnaround: Our efficient system aims to significantly reduce claim times



ROAD ACCIDENT FUND FUNERAL BENEFIT ASSIST

Living benefit

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Death benefit

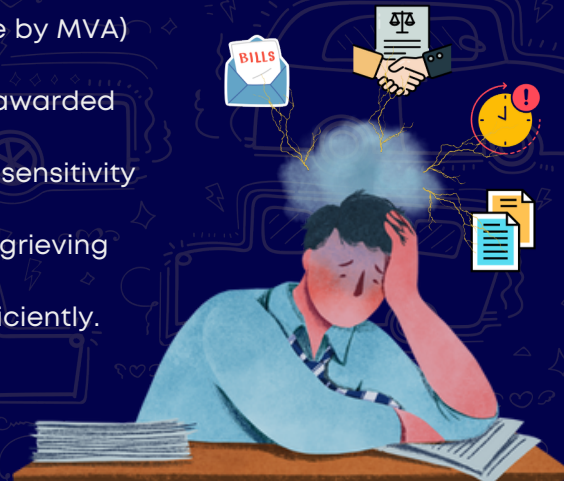
Benefits for Dependants

Claiming for Loss: They assist eligible dependants in claiming for:

- Loss of Financial Support (covering the income the deceased would have provided)
- Funeral Expenses (assisting with claiming funeral expenses cause by MVA)

Full Financial Relief: Dependants receive **100%** of the RAF settlement awarded for their loss.

- Compassionate Support: They handle the claim complexities with sensitivity during a difficult grieving period.
- No Financial Burden: No upfront costs or contingency fees for the grieving family.
- Expert Guidance: Ensuring the claim is managed correctly and efficiently.



Our Suppliers Workforce:

The Heart of Their Solutions



Their team is comprised of highly trained professionals who are passionate about delivering value and peace of mind. From their expert technicians who ensure the smooth integration of their products to their knowledgeable support staff who are always ready to assist, every member of their workforce plays a crucial role in upholding their commitment to excellence

Client-Centric Approach Their

approach is centered on understanding your unique needs and providing tailored solutions that address your specific challenges.

Dedicated Support Infrastructure

state-of-the-art call and support center housing over 20+ agents ready to support and service for each of their products.

ROAD ACCIDENT FUND FUNERAL BENEFIT ASSIST



The Expert Team Of Professionals



24/7 SUPPORT DESK

Fully operational support/Customer service desk

- 5 Agents Day/Night
- Email, SMS, Phone & WhatsApp Communication channels
- Multilingual Agents
- Quick response times / immediate assistance to customers
- Professional customer service



PRIVATE INVESTIGATORS

3 Highly expert professional and experienced private investigators. Their investigators have a vast knowledge in cyber crimes as well as mature relationships with various entities that allow quicker investigations and evidence. They offer discreet and confidential services, Utilize specialized techniques, Provide expert testimony in legal proceedings & Helps individuals and businesses make informed decisions that offers peace of mind and closure for clients



WORKFORCE

Each investigator has their own team of 7 Administrators . The teams have Increased productivity and efficiency due to the sharing of tasks and skills lead by their investigators. Over the years they have acquired problem solving and decision-making abilities through diverse perspectives and scenarios The team uses combined efforts and resources to ensure clients are satisfied.



Editing and marketing team designed specially to spread awareness to users.

- A designated Editor to ensure that the informative content produced for B2C clients is brand conscious and of the highest quality to educate the base.
- A designated public relations officer will ensure the offering stands out and shows value by creating targeted campaigns that resonates with clients.



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